



# Rossmoor Walnut Creek Benefits Helpline

Do you have questions about your benefits?

Let us help you understand how your benefits work for you. A licensed benefits professional is available to assist you with questions about your medical, dental, vision, life/AD&D, disability coverages and more.

Please have the following available when reaching out to the Helpline

- Your name & ID number listed on your insurance ID card
- Your employer's name
- Your dependent's name (if applicable)
- The date of service in question
- Your best contact number and email



Dependable information  
and a listening ear

877-341-0559

[rossmoorwalnutcreek@wtwco.com](mailto:rossmoorwalnutcreek@wtwco.com)

Monday – Friday

8:30 a.m. to 5:00 p.m. PST

If you reach out to our Helpline via phone and are unable to connect with a representative, please leave a message. All emails and voicemails are returned in one business day.