



Rossmoor Walnut Creek

Benefits Helpline

Do you have questions about your benefits?

877-341-0559

rossmoorwalnutcreek@wtwco.com

**Dependable information and a
listening ear**

Monday – Friday | 8:30 a.m. to 5:00 p.m. PST

Let us help you understand how your benefits work for you.

A licensed benefits professional is available to assist you with questions about your medical, dental, vision, life/AD&D, disability coverages and more.

Please have the following available when reaching out to the Helpline

- Your name & ID number listed on your insurance ID card
- Your employer's name
- Your dependent's name (if applicable)
- The date of service in question
- Your best contact number and email

If you reach out to our Helpline via phone and are unable to connect with a representative, please leave a message.

All emails and voicemails are returned in one business day.

wtwco.com